GÜNEŞ ÖZGÜN

Lausanne, Switzerland · linkedin.com/in/gunes-ozgun · github.com/gozgun

WORK EXPERIENCE

Scholé | Lausanne, Switzerland 03/2026 – Present
Product Engineer

- Replaced a **USD 3,600/yr credentialing vendor** with an in-house system I shipped in 5 days, issuing **688 credentials to 423 learners** with one-click LinkedIn sharing.
- Turned **power-user interviews** into an approved redesign of **AI lesson creation** that converts free-text prompts into structured input for the generation agent.
- Owned the feedback loop with **B2B partners** such as **Harvard Data Science Initiative**, turning their needs into prioritized requirements and pilots into published case studies.
- Improved the reliability of AI lessons and recommendations with **prompt evaluations**, regression tests, **guardrails against hallucinated features**, and recommendations grounded in each learner's quiz results.
- Made the platform **15 to 24% faster on mobile** and fixed lessons failing to load on older iPhones.

DemoSquare | Lausanne, Switzerland 11/2024 – 01/2026
Full-stack Developer

- Led frontend delivery in **TypeScript**, partnering with product design to translate **Figma** specifications into a consistent user experience for legal-tech customers.
- Ran **user research** sessions and product testing cycles, identifying friction points and converting findings into prioritized product improvements.
- Built a **Sass** component library and a **Python** pipeline for scalable collection of legislative data.

AXA Group Operations | Lausanne, Switzerland 03/2024 – 08/2024
Master Thesis: Responsible AI Evaluation with LLMs

- Shipped an LLM pipeline using **open-source models** to audit AI systems for fairness, ethics, and regulatory compliance, making Responsible AI legible to non-technical stakeholders.
- Built an LLM-as-a-Judge evaluation (**GPT-4o**) establishing acceptance criteria for model outputs.

KITRO | Zurich, Switzerland 09/2023 – 02/2024
Software Developer Intern

- Shipped an issue-reporting tool to production, enabling **daily labelling of thousands of images** and reliable data collection on **AWS S3**.
- Delivered frontend (**ReactJS/TypeScript**) and backend (**Python, PostgreSQL, AWS Lambda**) features in **Agile** sprints alongside product owners and stakeholders.

Procter & Gamble (P&G) | Istanbul, Turkey 07/2023 – 09/2023
IT Intern, Marketing Technology

- Engineered advanced **SQL** on **BigQuery** dashboards, improving data accuracy by **40% in Turkey** and **4% across Europe** for P&G digital platform campaigns.
- Communicated cashback-campaign analysis and quantitative insights to business stakeholders to refine digital marketing strategy.

EDUCATION

École Polytechnique Fédérale de Lausanne (EPFL) | Lausanne, Switzerland 2024
MSc, Computer Science · Minor, Management of Technology & Entrepreneurship

Sabancı University | Istanbul, Turkey 2021
BSc, Computer Science & Engineering and Mechatronics Engineering

SKILLS

Product: Roadmap Planning, Prototyping, User Stories, Acceptance Criteria, User Research
AI & LLMs: Claude Code, Codex, Cursor, Prompt Engineering, LLM Evaluation, Responsible AI
Tools & Methodologies: Agile & Scrum, Jira, Docker, AWS, Figma, PostHog, Sentry, HubSpot
Programming: Python, SQL, React, TypeScript, HTML/CSS
Languages: English (C2), French (B1), Turkish (Native)
Certification: Aha! Product Management Professional Certificate (Aha!, August 2025)

PROJECTS & LEADERSHIP

LauzHack Co-Vice President & Marketing Lead. Grew digital presence 185% across Discord, LinkedIn, and Instagram for EPFL's student hackathon. 2023 – 2025
EPFL Alumni Mentor. Guide EPFL students on communication, career planning, and life. 2025 – Present